Terms and Conditions

The attached Charter should be reviewed before signing, as you are agreeing to the terms and conditions pertaining to the Charter Contract. If all the information is correct, please sign, date and return this contract along with the required payment or deposit.

Rates:

The charges for your charter are based on the original information. Any last minute or during the charter changes must go through the office. We can usually accommodate changes by having the driver and customer communicate with the office dispatch. Each additional hour will be billed in 15 minute increments or by the mile, if there is additional driving. Group is responsible for parking fees, tolls, driver's rooms when needed, cancellations, admission fees, baggage fees, and credit card fees.

Waiting Surcharge:

On flights that are delayed over 1 hour past the scheduled arrival or departure time will be billed at our hourly rate, by the quarter. Be sure to allow enough time to collect luggage or go through customs. You may be able to avoid a surcharge by notifying our office of flight delays in advance. Additional wait time surcharges will be charged when the group does not leave on time or when waiting for someone from the group that is fashionably late.

Deposits:

A deposit or payment in full is due 7 days prior to the trip departure. Failure to send the deposit on time may result in cancellation of the charter. Trips that include alcohol or food may require a cleaning deposit on a separate check of \$250.00. The bus cleaning deposit is fully refundable when the vehicle is returned in satisfactory condition deemed by Antelope Express standards.

Cancellations Policies:

No charge if trip is canceled 14 days before the trip, \$250.00 charge for trips canceled 13 days or less before the trip. A five (5) hour minimum charge will apply to all trips canceled 24 hours or less before the trip. There is a \$250.00 charge for trips canceled due to weather.

Lost Items/ Unclaimed items:

Company policy observes the ability to hold any items left behind on a trip for a maximum of 30 days. These items may be picked up by passenger during normal office hours at our office, 332 West Avenue S, Ste A, Palmdale, CA 93551. Or may be shipped at passengers expense to their designated location.

Prohibited Uses:

Federal law prohibits smoking on the bus, and no drugs. Company policy does not allow gum or sunflower seeds. Drivers and the company may restrict food or drinks on the bus depending on behavior.

California State Law:

July 1, 2018: SB-20 California State Law requires all drivers and passengers to wear seat belts. Not wearing a seatbelt is punishable by a fine.

Federal Regulations:

The US Department of Transportation, Federal Motor Carrier Safety Administration has adopted certain regulations for the safety of the customers, general public and the drivers. Drivers are limited to;

- 1. No more than 15 consecutive hours on duty in any one day. (SPAB / schools hours 16 hours on duty).
- 2. No more than 10 hours of actual driving time in any one day.
- 3. A driver must have a minimum of 8 hours off duty before reporting back to duty.

Date Accepted	Signature
	Print Name